We are pleased to have you as part of the Twice Upon A Time consignment family!

All clothing/shoes must be in **excellent condition**; **freshly washed, free of stains, tears, fading, excessive wear, odors or fuzz/pet hair.** All other items must be clean and free of damage/missing pieces. Items that require batteries must be fully operational at the time of drop-off. All items must meet state/federal safety standards.

Drop-offs are by appointment only. Walk-ins may be accepted if less than 15 items. Drop-offs must be in bins or boxes with clothing freshly washed and folded (e.g. no items thrown in a trash bag). A 24-hour notice is required for any appointments you cannot keep. There will be a $15 fee charged for "no-show" appointments, $20 for 2nd, and we may choose to decline further drop-offs thereafter.

For any items we cannot accept, we will contact you with a time frame to come pick them up (typically 3 business days). If items are not retrieved within that window, they will be donated due to limited storage space. We will not hold returns past the notification date unless prior arrangements have been made.

Consignment terms run 60 days and are paid 40% of the sales price. Twice Upon A Time bases pricing on brand, condition, supply & demand, & current retail.

It is the consignor's responsibility to call/notify Twice Upon A Time at least 1 WEEK PRIOR to the expiration of your 60-day consignment period if you wish to retrieve your unsold items. At the end of 60 days, any remaining unsold items become the sole property of Twice Upon A Time. **Holiday-specific merchandise that does not sell must be recalled within one business week after the holiday or it will become store property.** If for any reason you choose to pull item(s) prior to the 60-day period ending, a $10.00 fee perequipment item ($20.00 if priced above $99.99) & $2.50 perclothing/shoes/misc items will be charged and due in cash immediately at time of pick-up. Repeat consignors do not require an additional contract, however, it is your responsibility to check for any changes made within this agreement.

Twice Upon A Time will issue checks for consignment balances by request only. A 10% fee will be deducted from consignor's account balance to cover the cost of monthly bookkeeping. If using store credit, you will receive 100% of your accrued balance. **Your payout balance must exceed $20.00 to receive a check, otherwise the amount is store credit use only.** If you request a check to be mailed, there will be a $2.00 fee.

After 12 months of inactivity, consigner accounts will be deleted and store credits will expire.

By signing this agreement you agree to release Twice Upon A Time of any liability due to loss, theft, fire, flood, or other disaster.